SMARTCARE
REMOTE
MANAGEMENT

REMOTE
CONTROL

Take control of the health and well-being of your connected monitors by proactively managing them from a single, remote location.

THE HEALTH OF YOUR PATIENTS RELIES ON THE HEALTH OF YOUR TECH

Downtime with patient monitoring devices isn't simply an inconvenience or nuisance. It stands in the way of your clinical teams' ability to provide care for patients.
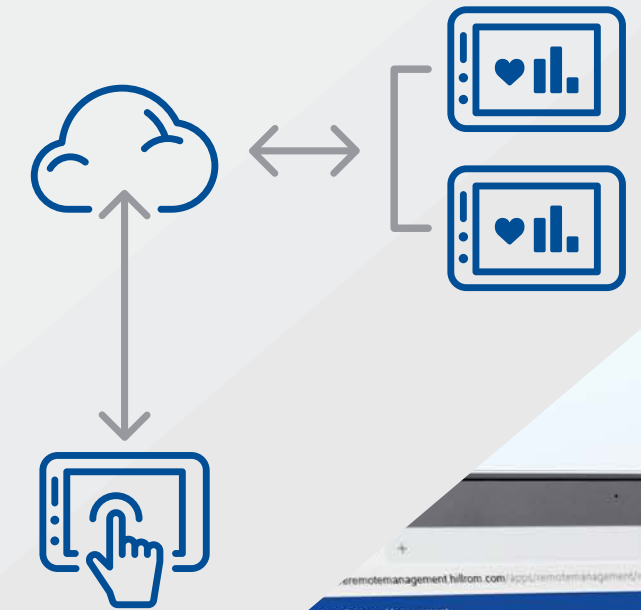
Inadequate medical device software management can delay a facility's response to safety alerts, allow cybersecurity vulnerabilities to be exploited and impact patient safety.[1]

PROTECT YOUR VITAL MONITORS

Getting patients back on their feet means ensuring your fleet is functioning at its finest. Having consistent and timely management of your connected monitors allows you to better allocate your service team's resources.
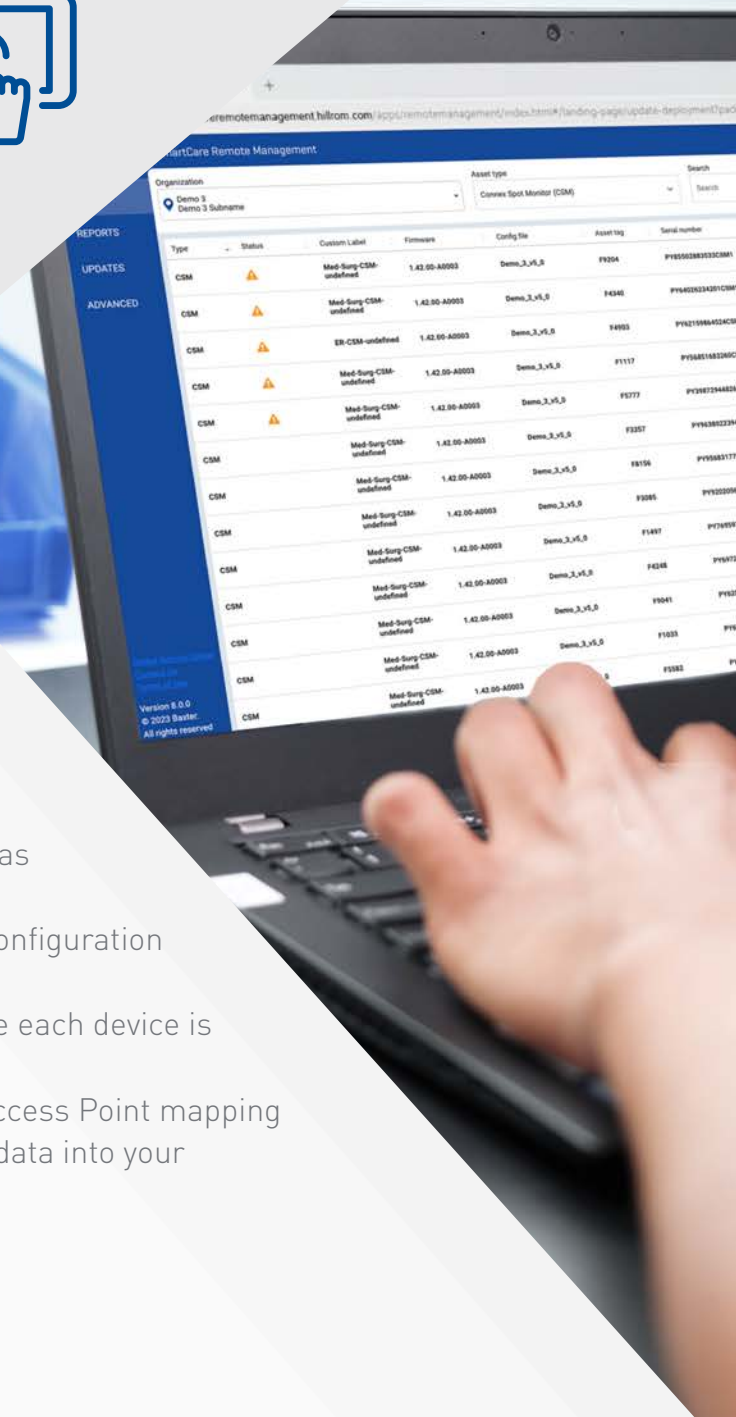
SMARTCARE REMOTE MANAGEMENT IS AVAILABLE FOR:

Welch Allyn Connex Spot Monitor

Welch Allyn Connex Vital Signs Monitor

Welch Allyn Connex Integrated Wall System

HOW IT WORKS*

SmartCare Remote Management is a platform that enables you to remotely manage and support your Baxter products. You can access and manage device service data for your connected vital signs monitors from one central location. It is a secure, cloud-based system that can scale to fit your facility's management requirements. **SmartCare** Remote Management never stores or transmits patient health information.

TAKE CONTROL

- Allows remote access and puts you in control of device management
- Secure, cloud-based system that's scalable based on your needs
- Reduces the need to physically touch each monitor
- Access up-to-date details on deployed assets, such as firmware version, battery health, and more
- Helps address evolving clinical needs with remote configuration deployment
- Track preventative maintenance schedules to ensure each device is maintained appropriately
- Remotely locate devices throughout facilities with Access Point mapping
- Avoid manual data entry errors by importing device data into your Computerized Maintenance Management System

CONNECTED AND COMPLIANT

Security and compliance are vital to you, and your patients. With remote management, you can limit external touchpoints, prevent or reduce service calls from external sources, ensure your monitors are configured properly, and much more.

Whether you're managing connected devices in one facility, or 50, **Baxter** can help. With a customized workflow for your organization, get new control and access of your equipment.

PROTECT YOUR INVESTMENT

Time is money. Whether it's ensuring your devices are fixed correctly the first time or improving preventive maintenance efficiencies, **SmartCare** Remote Management can assist you. It's the remote portal that helps you maintain control while freeing up your team's time to focus on more pressing repairs or urgent matters.

TAKE CONTROL. VISIT HILLROM.COM OR CONTACT YOUR BAXTER REPRESENTATIVE TODAY.

References
1. ECRI Institute. (2016, November 1). Top 10 Health Technology Hazards for 2017. Plymouth Meeting, PA, United States. Retrieved from ECRI Institute: https://www.ecri.org/Resources/Whitepapers_and_reports/Haz17.pdf

*Features may vary per device. Contact your Baxter representative to learn more.
**Device limitations may limit certain functionality of SmartCare Remote Management.